



Job reference
BB01223365



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0800 316 9800
Our lines are always open

19 May 2026

Upcoming Essential Works – Network Improvement Scheme

Hello

We are writing to inform you of essential works that will soon be taking place in your area to support future growth and maintain the reliability of the local clean water network.

What we are doing

Our teams will be installing a new 2.3km gravity-fed trunk main to reinforce the existing network and provide additional capacity for the new Chesterton Farm housing development. These improvements are designed to help ensure our network can continue to operate effectively both now and in the future.

What to expect

The work will be delivered in three phases, progressing south across the fields:

- Starting at **Gloucester Road**
- Working gradually southwards
- Finishing just north of **Home Park, Cirencester**

This phased approach will allow us to manage the work efficiently while minimising disruption to the surrounding area.

When the work will take place

- Enabling works (daytime): **Starting 26 May 2026 near Gloucester Road**
- Enabling works (night): **One night on 28 May 2026**
- Main works and road closure: **8 June 2025**

Our normal daytime working hours will be 08:00-18:00

Traffic management

As part of these works, we will need to implement temporary traffic management. This will include:

- A full closure of a section of Overley Road between **Stratton** (just past St Peters Church) **and Daglingworth** (see red highlight on map below)
- Clearly signed diversion routes will be in place via **Ermin Way and Dowers' Lane**

This traffic management will be in place from **8th June 2026 to 17 July 2026**.

Highways Permit Ref: MU054L50801-ORMW-02



Why this work matters

Demand for clean water is expected to go up by from 54 megalitres per day to 98.8 megalitres per day by 2050 – almost double!

As our population continues to grow, installing new, long-lasting water pipes now will make sure we can keep water flowing for you as well as future generations.

Have a question?

Call **0800 316 9800**, select option two and quote the reference number at the top of this letter.

If you're a business customer, you can also contact your retailer to chat about this project.

Need extra support?



If you or someone you know needs a little extra support, our free Priority Services Register can help us to understand your situation so we can provide the support you need. Carers, friends, or family can register on behalf of someone they think could benefit from extra support. For more information, please visit thameswater.co.uk/priority services or call us on **0800 009 3652**.

Thank you

Rupert

Customer Experience Coordinator